



Mon dossier santé

Account Creation Guide

sante.quebec

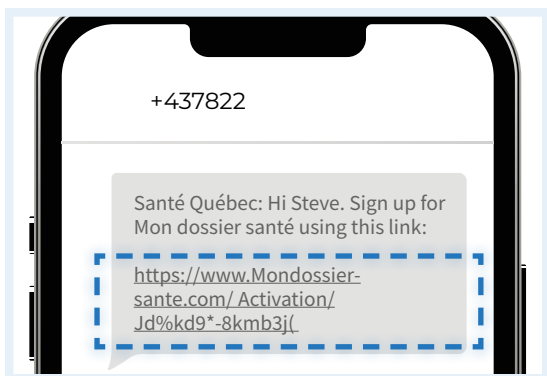
Create a Mon dossier santé Account

Here's how to access your Mon dossier santé account using a link or activation code provided by a healthcare facility (valid for 7 days).

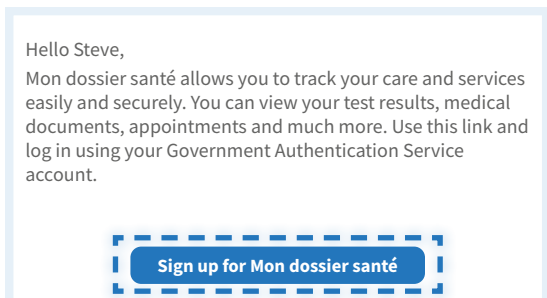
Using an Activation Code

- 1 Follow the link received, either by text message or email.

OPTION A: Click the link in the text message.



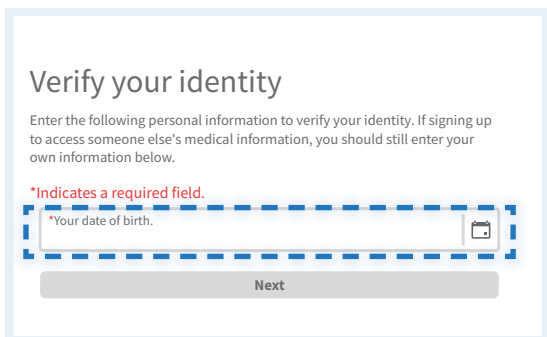
OPTION B: Click the button on the email.



2

Verify your identity.

a) Enter your date of birth.



The screenshot shows a web form titled "Verify your identity". Below the title is a paragraph of instructions: "Enter the following personal information to verify your identity. If signing up to access someone else's medical information, you should still enter your own information below." Below this is a red asterisk followed by the text "*Indicates a required field." Below that is a text input field with the placeholder text "*Your date of birth." and a calendar icon on the right. The input field is highlighted with a dashed blue border. Below the input field is a grey button labeled "Next".

3

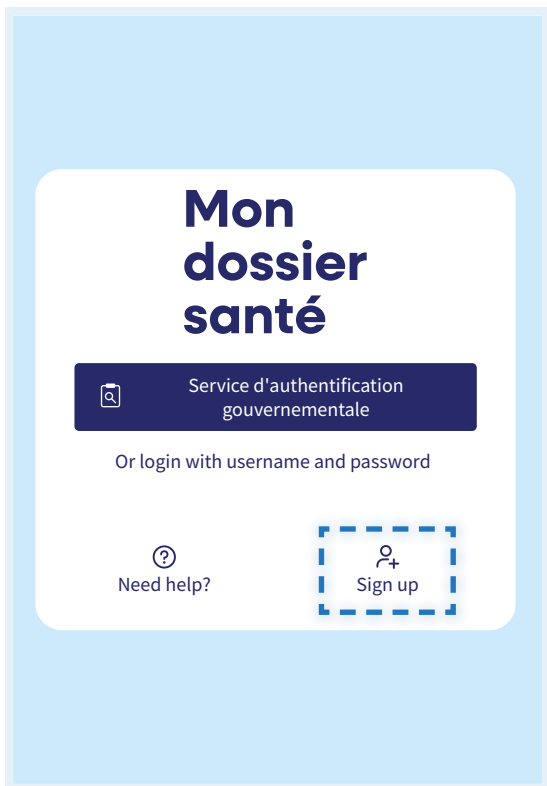
Choose your username and password.

- a) The username must be between 5 and 20 characters long.
- b) The password must be at least 12 characters long and include at least one uppercase letter, one number, and one special character.

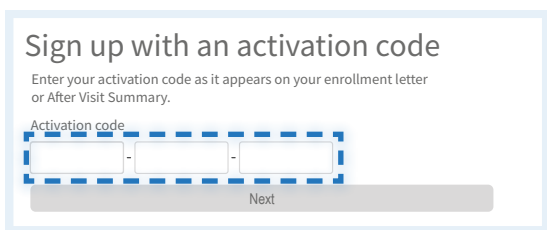
For future logins to the portal, use the "Mon dossier santé Username" and "Password" fields to sign in.

With a Printed Code

- 1 Go to the Mon dossier santé app.
- 2 Click on “Sign Up.”

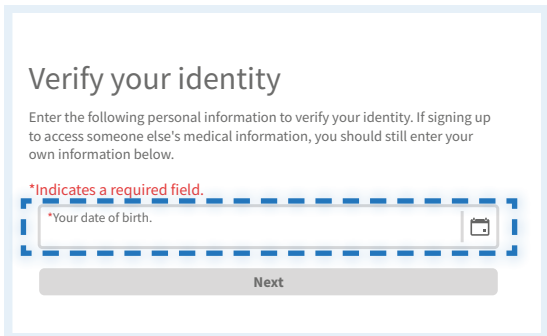


- 3 Enter the activation code you received.



Verify your identity.

a) Enter your date of birth



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For future logins to the portal, use the "Mon dossier santé Username" and "Password" fields to sign in.

Need help?

Please contact Services Québec at

1-877-644-4545

Customer service can help you:

- activate an account
- navigate the portal
- resolve certain minor technical issues